NetLink e340 Wireless Telephone and Desktop Charger

User Guide

Part Number: 72-1001-01
Issue B

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DECLARATION OF CONFORMITY

We

Spectralink Corporation
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declare under sole responsibility that the Wireless Business Telephone System Components:

Wireless Telephone Handset Models; SNP2400, RNP2400
Battery Charger Models; BQC7204, DCE100, DCX100, BPE100, BPX100

conform to Directive 89/336/EEC for Electromagnetic Compatibility. Compliance was demonstrated to the following specifications as listed in the official Journal of the European Communities:

EN 50081-1:1992 Emissions:
- EN 55022 Radiated, Class A
- EN 55024 Emissions

EN 50082-1:1997 Immunity:
- IEC 801-2 Electrostatic Discharge
- IEC 801-3 RF Radiated
- IEC 801-4 Fast Transients

Additionally, all models comply to EN60950/ IEC950 with CB certificates & reports.

May 23, 2003

CE

Mark R. Angliss, Manager; Quality & Process Engineering, For the SpectraLink Corporation

WARNING Changes or modifications to this equipment not approved by SpectraLink Corporation may cause this equipment to not comply with part 15 of the FCC rules and void the user's authority to operate this equipment.

WARNING SpectraLink products contain no user-serviceable parts inside. Refer servicing to qualified service personnel.

NOTE CONCERNING THE WIRELESS TELEPHONES:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RADIO FREQUENCY (RF) INFORMATION:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

SPECIFIC ABSORPTION RATE (SAR) INFORMATION:

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

- ANSI C95.1 (1992) American National Standards Institute
- NCRP - Report 86 (1986) National Council on Radiation Protection and Measurements
- ICNIRP (1996) International Commission on Non-Ionizing Radiation Protection;
- DHWC - Safety Code 6 Department of Health and Welfare Canada

Those standards were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.[1] Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID IYGSNP2400. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at http://www.wow-com.com.

The only authorized headsets that may be utilized with the NetLink e340 Wireless Telephones are those obtainable from SpectraLink or it's reseller partners.

The measured SAR of the NetLink e340 Wireless Telephone is
0.0495W/kG @ 2412 Mhz (head) and 0.0309W/kG @ 2412 Mhz (body).

Phone Operation Normal Position: Hold the phone as you would any other telephone, with the earpiece to your ear and speak into the microphone. The internal antenna is then positioned properly.

ELECTROMAGNETIC INTERFERENCE/COMPATIBILITY:

Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility.

Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your radio product in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

Medical Devices

Pacemakers: The Health Industry Manufacturers Association recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless radio product and a pacemaker. These recommendations are consistent with the independent research by, and recommendations of, Wireless Technology Research. Persons with pacemakers should:

- ALWAYS keep the radio product more than 6 inches (15 cm) from their pacemaker when the radio product is turned ON.
- Not carry the radio product in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the radio product OFF immediately if you have any reason to suspect that interference is taking place.

[1] In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Hearing Aids: Some digital wireless radio products may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices: If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Use While Driving

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them. When using the radio product while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

OPERATIONAL WARNINGS:

For Vehicles Equipped with an Air Bag: Do not place a portable radio product in the area over the air bag or in the air bag deployment area. An air bag inflates with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates, the radio product may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres: Turn off your radio product, prior to entering any area with a potentially explosive atmosphere, unless it is a radio product type especially qualified for use in such areas (for example, Factory Mutual Approved). Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.

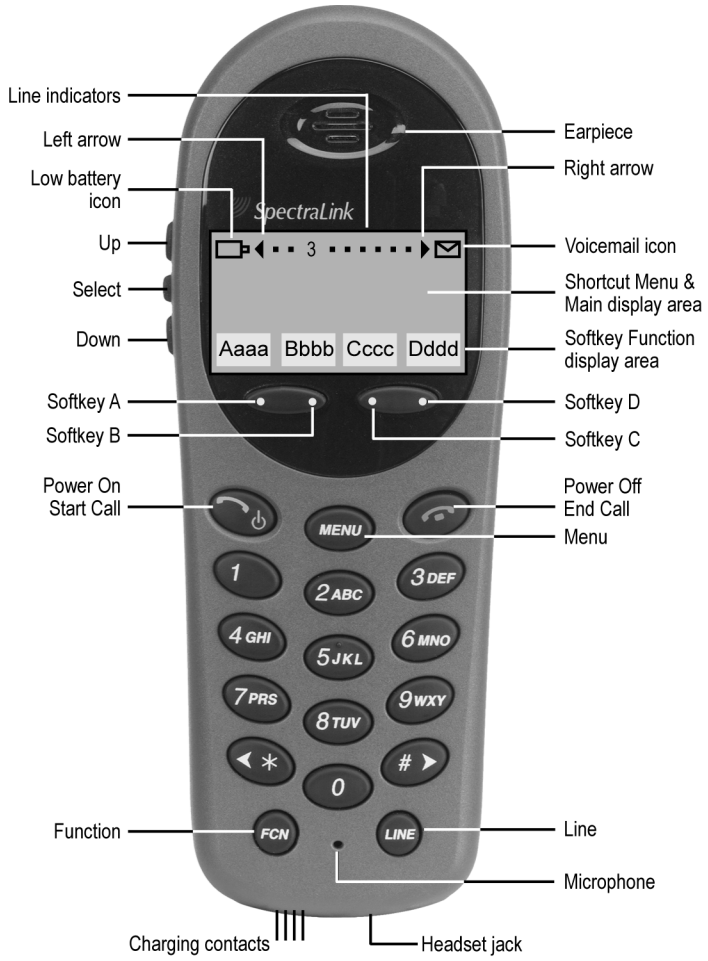
Batteries: All batteries can cause property damage and/or bodily injury, such as burns if a conductive material such as jewelry, keys, or beaded chains touches exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

Cleaning and Drying Considerations: Using a leather carry case may help protect the surfaces and help prevent liquids (e.g., rain) from entering into the interior of the radio product. This product is not waterproof, and exposing the unit to liquids may result in permanent damage to the unit.

If your Wireless Telephone interior gets wet, then do not try to accelerate drying with the use of an oven or a dryer as this will damage the Wireless Telephone and void the warranty. Instead, do the following: 1. Immediately power off the Wireless Telephone. 2. Remove Battery Pack from Wireless Telephone. 3. Shake excess liquid from Wireless Telephone. 4. Place the Wireless Telephone and Battery Pack in an area that is at room temperature and has good airflow. 5. Let the Wireless Telephone and Battery Pack dry for 72 hours before reconnecting the Battery Pack and/or powering on the Wireless Telephone. If the Wireless Telephone does not work after following the steps listed above, contact your dealer for servicing information.

See page 17 for cleaning instructions.

NetLink e340 Wireless Telephone



(not to scale)

Turn the Wireless Telephone On

Press and hold the **Power On / Start Call** key for about one second. Two chirps will sound. When the key is released, the in-service tone sounds and the extension number will display. The Wireless Telephone is now in standby mode and ready to make and receive calls.

Turn the Wireless Telephone Off

While in standby mode press and hold the **Power Off / End Call** key. One chirp will sound and the Wireless Telephone will turn off. The Wireless Telephone cannot be turned off during a call. End the call first and then turn the Wireless Telephone off.

Make a Call

Go Off Hook Press the **Power On / Start Call** key.

Select a Line Your telephone system may require you to select a line before dialing a number. Press the **LINE** key and the number key of the line you wish to use. You may hear a dial tone.

Dial Number Dial calls with the Wireless Telephone exactly as with your desk phone. You may dial extension numbers, internal numbers, or make external calls, depending on the setup of your PBX. You may hear a dial tone, then press the number keys to dial the number.

Answer A Call

The Wireless Telephone will ring or vibrate to alert you to an incoming call. Additionally, a line number on the display may flash, and the display may show information about the call, such as caller's name and extension.

To answer a call, press the **Power On / Start Call** key, hold the earpiece to your ear and speak with a normal tone of voice.

If you are on a call and hear subdued ringing, a call is coming in on a second line. The line number on the display may be flashing. To answer this call, put your first call on hold and press the **LINE** key then the line number of the second call.

Headset Answer When a headset is plugged into the Wireless Telephone, any key other than the **Power On / Start Call, Power Off / End Call**, softkeys or side buttons may be pressed to answer a call.

Hang Up At the end of each call, press the **Power Off / End Call** key. Be sure to do this at the end of each call.

Change Volume You may increase or decrease the volume of the speaker by pressing the corresponding **Up** and **Down** buttons located on the left side of the Wireless Telephone.

Silence while Ringing If the ringing of the Wireless Telephone is not desired, you may silence the ring by pressing the **Power Off / End Call** button. This action does not interrupt the call and the caller may leave a voicemail message.

Backlight The backlight comes on when any key is pressed or when there is an incoming call and stays on for 10 seconds. It turns off after 10 seconds if another key is not pressed within that period.

System Feature Activation

The features that have been programmed in your system may be viewed and activated through the Shortcut Menu and Softkey Functions.

The Shortcut Menu

System features that are accessible by the NetLink e340 Wireless Telephone may be viewed by going off hook (pressing the **Power On / Start Call** key) and then pressing the **MENU** key. A feature menu displays in the Main display area. This is the Shortcut Menu.

The Shortcut Menu lists the feature shortcut, if any, and the feature description. As you scroll through the features by pressing the **Up** and **Down** buttons, the feature abbreviation is highlighted in the softkey function display area. To activate a feature, you may press its softkey, its shortcut key, or the **Select** button while the option is highlighted.

Using the Select button

To use the **Select** key, press **Up** or **Down** to highlight an option, then press **Select** to activate the feature.

Using the shortcut keys

Programmed features may have the number 1-9, *, 0, or # in the left column of the Shortcut Menu. This is the shortcut key that activates that feature. To activate the feature using its shortcut key, press the shortcut key at any time while in the Shortcut Menu. The feature will activate whether or not that feature is currently displayed or highlighted. No shortcut indicates that the feature does not have a shortcut and this is generally the case with primary level softkey functions.

Example:

If the Transfer feature is programmed to shortcut key 2, the Shortcut Menu will display

2 Transfer

When the Transfer option is highlighted in the menu, **Xfr** will be highlighted in the softkey function display area.

To activate the Transfer feature, press **2**.
You may also press the corresponding softkey.
Alternately, you may scroll to the option and press **Select**.

If you are not already scrolling through the Shortcut Menu, simply press **MENU** + **2** to activate the Transfer feature.

In certain system environments, the softkeys and the **MENU key are unavailable. In such environments, press the **FCN** key while off hook to scroll through system features. Press the shortcut key to activate the feature.*

Using the Softkeys

The softkeys on your NetLink e340 Wireless Telephone enable you to quickly activate system features. There are four softkeys and up to 16 features programmed for softkey access. The display area directly above each softkey is programmed with a feature abbreviation to guide your access to the feature. The softkeys are referred to from left to right as A,B,C,D. In our diagram, the corresponding display area is labeled Aaaa, Bbbb, Cccc, Dddd.

The softkeys operate with a toggle function. Press the left or right side of the key to activate the corresponding softkey feature.

The first four primary softkey features are displayed in the softkey function display area by default. To view all of the features that can be activated through the softkeys, go off hook (briefly press the **Power On / Start Call** key) and then press the **FCN** key. The second set of feature abbreviations will display in the softkey display area. Each time the **FCN** key is pressed, a different set of features is displayed, until all 16 possible features have been displayed. The softkey features display in the same sequence as they appear on the Shortcut Menu.

Activate any feature while its abbreviation is displayed by pressing the corresponding softkey.

Using the shortcut keys

While scrolling through the softkey functions, a shortcut key may be pressed to activate its corresponding feature, whether or not that feature is currently displayed in the softkey function display area.

Because system features vary, your system administrator will explain them in reference to your telephone system.

Example:

Using the previous example for the Transfer function: If the Transfer function is assigned to softkey A in the second level row, then **Xfr** will display in the **Aaaa** softkey display area when the **FCN** key is pressed. Therefore, while in a call press **FCN** + (softkey **A**) to transfer the call.
Alternately, you may use the shortcut key by pressing **FCN** + **2**. You may also press **MENU** + **2** as described in the Shortcut Menu section above.

Status Indicators

No Service Message An alarm sounds and a descriptive message displays when the Wireless Telephone cannot receive or place calls. You may be outside of the covered area. Walk back into the coverage area. The in-service tone indicates service is re-established. If functionality does not return, note the error message and contact your system administrator.

The battery icon displays and a soft beep will be heard while the Wireless Telephone is in use whenever the Battery Pack charge is low. User has 15–30 minutes of Battery Pack life left.

Battery low This message will display and an alarm will sound while the Wireless Telephone is idle whenever the Battery Pack is critically low. The Wireless Telephone cannot be used until the Battery Pack is charged.

The voicemail icon indicates that you have a new voicemail message

Melody A melody is played after the Wireless Telephone is powered on for the first time following a completed charge (Charge Complete).

The Wireless Telephone Headset

SpectraLink offers optional headsets for use in noisy environments or if you need to have your hands free while talking on the Wireless Telephone.

To use the headset, simply plug it into the jack on the bottom of the Wireless Telephone. The headset is specially designed to work properly with the NetLink e340 Wireless Telephone. We do not recommend using other headsets.

Bottom of the NetLink e340 Wireless Telephone

Setting User Preferences

	When the Wireless Telephone is in standby mode (on but not in use), press and briefly hold **FCN** to display user options. Check with your system administrator for specific features supported by your Wireless Telephone.
► (Right arrow)	displays next menu item.
◄ (Left arrow)	displays previous menu item.
0 (Zero)	selects or changes item.
FCN	returns to previous menu level.
Power Off/End Call	exits menus

User Option Menu		Action:
Ring Type	Select Telephone Ring to set the standard ring on the Wireless Telephone. **Normal:** is the factory default ring. **Vib/Norm ring:** vibrates for five seconds and then rings. **Vibrator ring**: vibrates for a non-audible call alert.	Press 0 to select desired ring type. The ring type currently set displays with an asterisk.
High Noise Mode	Adjusts the Wireless Telephone to account for background noise. **Normal**: for most office environments **High**: for moderate background noise **Severe**: for extremely noisy conditions.	Select an option that describes the noise in your environment.
Current IP address	In IP systems, the IP address of the Wireless Telephone is displayed. This number may not be edited.	None
Extension	Sets the extension number associated with your Wireless Telephone. This number is used to identify the Wireless Telephone and is for display purposes only.	Use keypad to enter extension number.

(Additional options may be present. Contact your system administrator for information.)

Battery Packs

About Battery Packs

The Wireless Telephone will need to have its Battery Pack recharged periodically. The Nickel Metal Hydride (NiMH) rechargeable Wireless Telephone Battery Pack gives you four hours of talk time or 80 hours of stand-by time. Stand-by time is when the phone is turned on, but not in an active call.

Indications of Low Battery

The Wireless Telephone will notify you when the charge on the Battery Pack is low by displaying the battery icon. If you are in a call you will hear a soft beep through the earpiece every six seconds. User has 15–30 minutes of battery life left.

Not in call: The battery icon displays whenever the Battery Pack charge is low. The message Low Battery and a loud beep indicate a critically low Battery Pack charge. These occur when the user is not in a call. The Wireless Telephone will not work until the Battery Pack is charged.

Caution: Take care not to short the battery contacts on the Battery Pack with metal objects such as coins, keys or paper clips. Shorting the contacts can cause permanent damage.

Removing and Replacing the Battery Pack on the Wireless Telephone

Removing the Battery Pack

To remove the Battery Pack, press down on the latch on the Battery Pack on the back of the Wireless Telephone. The Battery Pack releases outward.

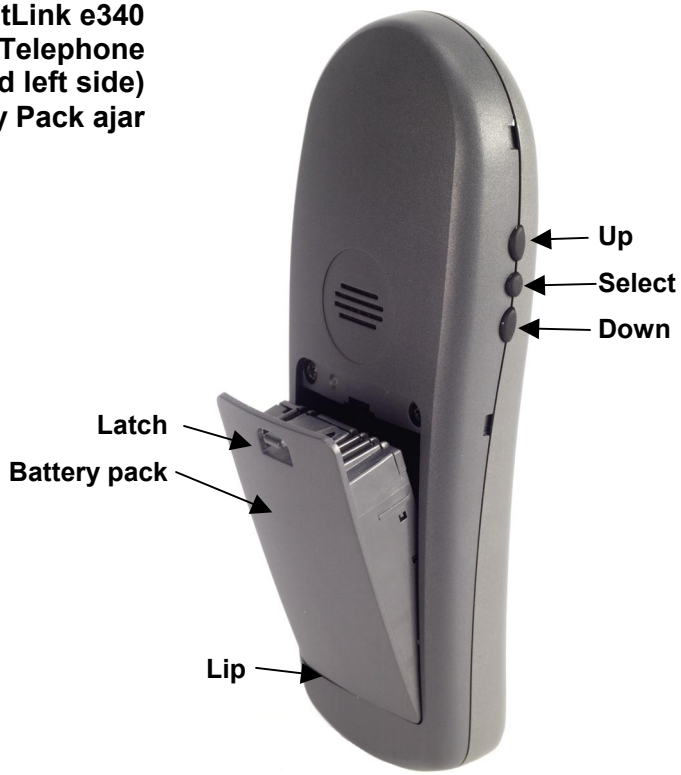
Replacing the Battery Pack

To replace the Battery Pack, slide the lip of the Battery Pack into the bottom of the cavity. Push the top of the Battery Pack until it snaps into place. You should not have to force it against the Wireless Telephone.

Changing the Battery Pack while in a call

The Battery Pack may be changed while the call is still in progress. If you are using the NetLink Telephony Gateway in your telephone system, do not press **Power Off/End Call** on the Wireless Telephone. Quickly remove the discharged Battery Pack and replace with a charged Battery Pack, then press **Power On/Start Call** to turn the Wireless Telephone back on. Press **Power On/Start Call** again to resume the call in progress. Users of IP telephony interfaces not requiring the NetLink Telephony Gateway should Park a call prior to changing the Battery Pack during an active call. The call should then be retrieved after the Battery Pack is replaced to rejoin the conversation. Check with the switch administrator for instruction on how to perform this or a similar process on your particular telephone system.

NetLink e340 Wireless Telephone (back and left side) with Battery Pack ajar



DCE100 Desktop Charger

The SpectraLink Desktop Charger is designed to charge the Nickel Metal Hydride (NiMH) Battery Packs. Full charging is accomplished in approximately one an a half hours. Chargers operate in a 50° to 85° F (10° to 30° C) environment. Do not expose them to freezing temperatures or direct sunlight.

The Desktop Charger is shipped with the appropriate power supply for the site's location. Place the Desktop Charger on a flat, horizontal surface. Plug the power supply into the Desktop Charger and into an appropriate wall outlet.

Caution:
Do not place anything in the Desktop Charger other than the Wireless Telephone. You might damage the contacts. Bent contacts can keep the Wireless Telephone from charging.

Using the Desktop Charger

The user must end any call in progress by pressing the **Power Off/End Call** button on the Wireless Telephone before placing the handset into the Desktop Charger. The Wireless Telephone may be off or in standby mode during charging.

Indicator light Place the NetLink e340 Wireless Telephone into the Desktop Charger slot facing forward. If the Wireless Telephone is placed correctly, the red indicator light will come on. The indicator light will not come on when the slot is empty, when the NetLink e340 Wireless Telephone is improperly seated, or when the Desktop Charger has no power applied.

Charging indicator If the Wireless Telephone is in standby mode, it will display its extension number and **Charging. . .**. If the Wireless Telephone is turned off, only **Charging. . .** will display. The dots will be racing during the charging cycle. It is normal for the Battery Pack to become warm when charging.

Charge Complete When the Wireless Telephone is fully charged, **Charge Complete** will display. The indicator light will remain on until the Wireless Telephone is removed.

Cleaning the Desktop Charger

Clean the Desktop Charger by wiping the surface with a clean, water-dampened cloth or paper towel. A mild detergent solution may be used. Be sure to wipe away any detergent residue with a plain water dampened cloth. DO NOT IMMERSE THE DESKTOP CHARGER IN WATER OR OTHER LIQUID. DO NOT POUR LIQUIDS INTO THE SLOT.

The Battery Pack contacts on the Wireless Telephone may be cleaned with isopropyl (rubbing) alcohol applied with a Q-tip, cloth, or paper towel. Do not push or pull the exposed Battery Pack contacts.

Important:

- Never use non-SpectraLink charging units as they could damage the Battery Pack.
- Only use the original plug-in power adapter for the Desktop Charger.
- Do not dip the Battery Pack in water or throw into the fire.
- Do not throw away the Battery Pack with your domestic waste. Take used Battery Packs to an appropriate collection point for recycling or send them back to your supplier or servicing agent.

Replacement Battery Packs are available from your supplier or servicing agent.

General Care of the Wireless Telephone and Chargers

This section applies to the NetLink e340 Wireless Telephone and the Desktop Charger equally.

Do not drop

Avoid dropping the Wireless Telephone or knocking it against hard surfaces. Carrying the Wireless Telephone in a holster or carrying case will help to protect it.

Do not disassemble

There are no serviceable parts in the Wireless Telephone or Desktop Charger. You should not open the Wireless Telephone case nor disassemble the Desktop Charger. Doing so will void your warranty.

Cleaning tips

Turn off the Wireless Telephone and unplug the Desktop Charger before you clean them. Never immerse either in water. Clean the exterior surfaces, including the charging contacts, with a cloth that has been slightly moistened with water. Take care not to exert undue pressure on the Desktop Charger electrical contacts while wiping.

Wiping the handset surface with a water-dampened cloth or paper towel will remove most films or residues. If the soiling is too stubborn for plain water, a mild detergent solution may be used. Be sure to wipe away any detergent residue with a clean water-dampened cloth.

The Wireless Telephone may be cleaned with any general-purpose household glass and surface-type cleaner. DO NOT SPRAY THE HANDSET DIRECTLY! Isopropyl alcohol may be used occasionally applied by a cloth or paper towel. When using alcohol, do not rub the keypad characters vigorously. Doing so will significantly degrade legibility.

Pre-treated cloths such as used for eyeglasses or cameras may be used to clean the phone. Pre-moistened towelettes may also be used to clean the phone, however, avoid those containing lanolin or aloe as it will leave a slippery residue.

The surface of the handset may be cleaned occasionally with disinfectants used for general cleaning in a medical environment. Isopropyl alcohol may be used occasionally applied by a damp cloth or paper towel. When using alcohol, do not rub the keypad characters vigorously. Doing so will significantly degrade legibility.

- Do not use furniture polishes, waxes or plasticizer-based cleaner (Armor All™, etc.)
- Do not use lanolin, aloe, glycerin or other skin care type products.
- Do not apply any solvent such as acetone, mineral spirits etc.
- Do not directly spray or immerse the handset.

Should the headset connector become dirty, a scratchy or intermittent signal may be experienced. To clean the connector, dip the non-padded end of either a wooden or paper handled cotton swab in isopropyl alcohol. Gently insert in the connector and twist, repeating several times. If available, blow compressed air into the connector to clear debris.

Tips For Use

- Before you use the Wireless Telephone, the Battery Pack must be charged.
- You can only use the Wireless Telephone with your facility's telephone system. It is not a public cellular phone.
- Keep the Wireless Telephone away from your ear when it is ringing.
- The microphone is between the **FCN** and **LINE** keys. This is a sensitive microphone that works well when the Wireless Telephone is correctly positioned on your ear. There is no need to speak directly into the microphone, but do not cover it with your hand or cheek when talking.
- The LCD panel displays information about the status of your Wireless Telephone and prompts you about features.
- If the Battery Pack is low, you will hear a soft beep and see the battery icon in the display.
- Improper disposal of Battery Packs can damage the environment. Dispose of batteries properly.
- You can control the Wireless Telephone volume level and the type of ring.
- To protect the Wireless Telephone, use a carrying case.

NOTE:
It is recommended that standard acceptance procedures be followed prior to operating this equipment in proximity of life-support systems.

To minimize risk of interference, pacemaker users should not carry the Wireless Telephone next to the pacemaker.

Earpiece may retain magnetic objects.

Operation of the Wireless Telephone may produce an audible noise noticeable to hearing aid users. It is recommended that a hearing aid compatible headset be used by hearing aid users.